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Publication Scheme

MAGGS OPTICS LTD

Your Rights to Information

The Freedom of Information Act (FOI) 2000 provides members of the public with the right access information held by public authorities.

Public authorities are required to routinely publish certain information to the public as part of its normal business activities. This is known as a publication scheme.

The MAGGS OPTICS LTD Publication Scheme is designed to signpost individuals to information we proactively release as and when it becomes available. The aim of this is to explain what information the organisation makes available to the public and where possible to provide an easy method of accessing it.

The Publication Scheme contains seven classes of information, as follows, and information falling into each of these classes is published on our website:

- Who we are and what we do
- What we spend and how we spend it
- What our priorities are and how we are doing
- How we make decisions
- Our policies and procedures
- Lists and registers
- Services we offer

All the information we proactively release is available free of charge on our website. Our publication scheme is a useful place to start if you're looking for information about MAGGS OPTICS LTD, before making a Freedom of Information request.

Information that is not published under the FOI Publication Scheme can be requested in writing and the release of such information will be considered in accordance with the provisions of the Freedom of Information Act 2000.

To make a Freedom of Information request, please contact maggsopticians@gmail.com or write to:

MAGGS OPTICS LTD
6 RIVERSIDE ARCADE
HAVERFORDWEST
SA61 2AL

Who we are and what we do

This section of your scheme would include information regarding:

- Organisational information
- locations and contacts

This may include information relating to the structure of the optometry practice, members of staff, locations and opening times.

EXAMPLE:

- 1) MAGGS OPTICS LTD was formed in 1999. We are commissioned by HYWEL DDA HEALTH BOARD for the provision of NHS Services.
- 2) Our opening times, contact details and details of locations are published on our website, this information can be accessed via the website. All our locations provide NHS Services.



People that hold roles of responsibility within the organisation can be viewed on the about us page on our website.

What we spend and how we spend it

- 1) MAGGS OPTICS LTD receives money from NHS Wales according to the Wales General Ophthalmic Services (WGOS)
- 2) The total income received from the NHS before expenses was £504368.00 for the year ending 2025.
- 3) For the previous financial year ending 2024, the total income received from the NHS before expenses was £405150.00.
- 4) For every sight test performed on behalf of the NHS, we receive a set fee, which is fixed nationally.
- 5) We also carry out the following enhanced services on behalf of the NHS/HSC: WGOS2, WGOS3, WGOS4, WGOS5.
- 6) The current fees paid by the NHS for each service are available online. The most recent publication can be found at: [Statement of general ophthalmic services remuneration and fee directions](#)



What our priorities are and how we are doing

- 1) *We have been inspected by Healthcare Inspectorate Wales. A copy of the inspection report is available on request.*
- 2) *Our priorities for the development and provision of our NHS Services include:*
 - NHS sight tests
 - Minor Eye Conditions Service (MECS) / Community urgent eyecare service (CUES)
 - Cataract services
 - Children's eye care
 - Low vision services
 - Glaucoma services
 - Medical Retina Services
 - Independent Prescribing Services.

How we make decisions

- 1) *MAGGS OPTICS LTD has a Director that makes decisions.*
- 2) *Decisions regarding the provision of NHS Services are made by the Optometry Practice Superintendent in conjunction with the Director. A record of significant decisions is available from the Director on request. The Director can be contacted by email at maggsopticians@gmail.com.*

Our policies and procedures

- 1) *Our Policies and Procedures*

General policies and procedures in use within MAGGS OPTICS LTD include, but are not limited to:

- *Information Governance*
- *Records Management*
- *Safeguarding*
- *Equality and Diversity*
- *Health and Safety*
- *Zero Tolerance*

- 2) *All policies and procedures are available for viewing upon request in writing, please contact the Practice Director PAUL MAGGS.*

- 3) *If you have a complaint or concerns about the service you have received from MAGGS OPTICS LTD or any of the staff working in the organisation, please let us know. We operate a complaints procedure as part of the NHS system. Our complaints system meets national criteria.*

- 4) *A copy of our complaint's procedure is available on the website. This will give you all the information and contact details needed to lodge a complaint.*

Lists and registers



- 1) MAGGS OPTICS LTD operates CCTV cameras covering our sight test rooms and waiting rooms..

The services we offer

- 1) We provide the following NHS-funded services:

Routine eye examinations including OCT.

Examination for urgent eye problems

Low vision services Wales

Specialised and advanced care

Home visits

Contact lens services

Optical dispensing

Glaucoma and retinal management

Independent Prescribing.

Emergency eye care

- 2) We provide the following Private services:-

Routine eye examinations including OCT.

Specialised and advanced care

Home visits

Contact lens services

Optical dispensing

Additional - Disclosure Log

Various items available on request to practice Director.

